

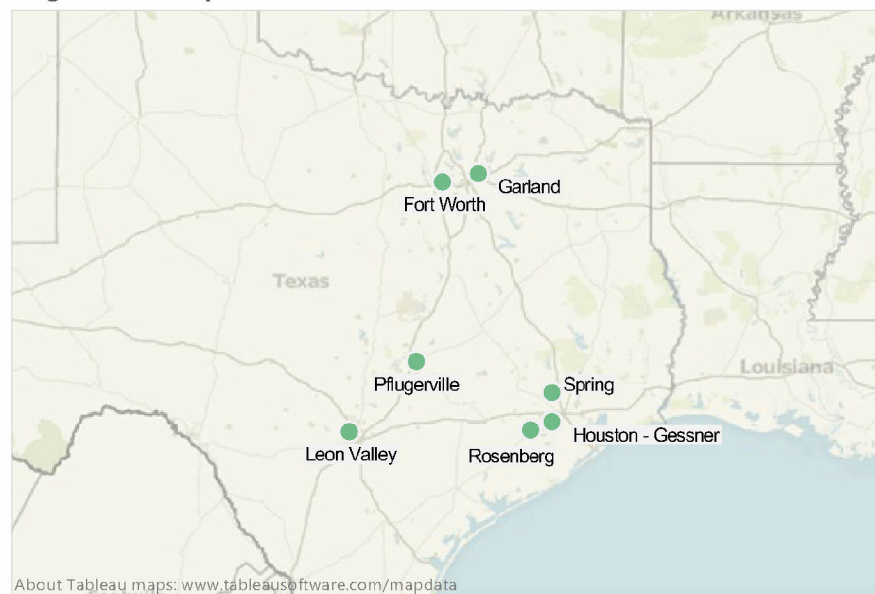
Average Waits and Total Customer Volume



Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	1,024	744	1,095	16	22	17
Garland	1,358	1,277	943	13	20	11
Houston - Gessner	3,133	1,745	1,836	100	121	51
Leon Valley	1,863	1,119	489	5	9	3
Pflugerville	1,569	1,007	803	6	10	9
Rosenberg	2,076	1,054	832	14	19	14
Spring	1,687	1,014	1,552	13	19	17

Mega Center Map



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